



# FREQUENTLY ASKED QUESTIONS ONLINE LEARNING

Welcome back to Term 2, we hope everyone enjoyed the break.

Thank you for your answers to our Wellbeing Survey at the end of Term 1. The number of responses were overwhelming and we really appreciate your feedback

Here are our responses to your most FAQs regarding online learning.

## ***Q. How can my child communicate with their peers?***

A. We are currently seeking permission from our parents to allow their children to access ZOOM. (More information on this below). Our teachers are opening up this platform so that students in their classroom can see and talk to each other. Some of our classes are using 'padlet' as a form of communication for peer to peer conversations.

## ***Q. How do I communicate with my child's teacher?***

### **COMMUNICATION**

A. If you require time to discuss your child please request an interview time or a call-back via the school email or through the school office. The EPS guideline for communication with school requests you speak with your child's teacher in the first instance, then the Assistant Principal, followed by the Principal.

Eglinton Public School email: [eglington-p.school@det.nsw.edu.au](mailto:eglington-p.school@det.nsw.edu.au)

Phone: 63371205

### **KEEPING UP TO DATE**

Please remember to refer to School Stream: <https://www.schoolstream.com.au/download/>

Eglinton Public School's Facebook page: [https://www.facebook.com/EglintonPublicSchool/?tn-str=k\\*F](https://www.facebook.com/EglintonPublicSchool/?tn-str=k*F)

Eglinton Public School's website for the most up to date information: <https://eglington-p.schools.nsw.gov.au/>

### **GOOGLE CLASSROOMS**

Within each Google Classroom there are options to communicate either online with your child's teacher. Class teachers will respond within 24 hours.

## ***Q. Where can I find help information with Google Docs?***

A. We are currently developing tutorials which we will place into the 'help' section of your child's Google Classroom to assist with the 'How to...'

## ***Q. I need to print some learning tasks and do not have access to a printer at home. What can I do?***

A. Class teachers have tried to provide work that does not need printing so always chat to the teacher first. If you feel the need to print your documents contact your child's class teacher and discuss your options. If time permits, the class teacher will arrange for your child's work to be printed and you will be able to collect from the front office. If the class teacher is supervising on the day, there may be a delay in catering to your needs.

## ***Q. Where can I find out more information about ZOOM?***

A. In each Google Classroom, under the Help topics tab, you will find two documents relating to Zoom. One will be the Department of Education "How students can access Zoom in NSW Public Schools" and the other document will be our Eglinton Public Schools "Zoom Protocols - Learning from Home".

## **ZOOM Permission**

Go to the Eglinton Public School website at [www.eglinton-p.schools.nsw.gov.au](http://www.eglinton-p.schools.nsw.gov.au)

Please complete the attached survey to provide permission for your child/children to use ZOOM. ZOOM is a video conferencing platform supported by the Department of Education to assist students when learning at home. Also attached are the ZOOM guidelines for Eglinton Public School which need to be acknowledged whilst completing the survey permission slip.

On this page you will find links to the following information:-

Zoom Protocols

Getting into Zoom Students

Parents and Carers Essentials Toolkit

### ***Q. My child needs help on their Google Classroom, what support is available?***

A. Please contact the school if this is the case. As well as our class teachers, we have our Specialist team ready to assist you or your child with one-to-one remote sessions. Please ring the Office and we will arrange for you.

### ***Q. How is my child's teacher providing feedback on my child's work?***

A. The answer to this will depend on the grade your child is in. For Kindergarten, classroom teachers are marking their learning packs with stickers and comments. They are also responding in Google Classrooms to photos and other work that is uploaded. In the older grades teachers are working towards providing feedback on specific classwork. To see this feedback the student needs to go back into the assignment in "class work", open their assignment to view the teacher comments/feedback on the right hand side.

Remember to check out the HELP section on your child's Google CLassroom. It includes a few key documents to support your children when learning at home.

- Google Classroom Protocols
- Behaviour code for students
- Links to Digital Citizenship and Learning from Home
- How to documents for Google Docs

Finally, don't forget to visit our EPS Remote Learning Hub. It is in addition to your child's Google Classroom and provides a wealth of activities for each Stage of learning for your children as well as key links to maintain your family's well being.